



MOUNT KIBO PHARMACY 2012

COMPANY PROFILE



Managing Director Statement

I am honored to address you as the Managing Director of Mount Kibo Pharmacy 2012 company limited. On behalf of our entire team, I would like to express our gratitude for your continued trust and support.

At Mount Kibo Pharmacy, we are driven by a shared commitment to excellence in healthcare. We understand the importance of your health and well-being, and it is our utmost priority to provide you with high quality pharmaceutical products and services that meet your needs.

We strive to be your trusted partner in health, offering a wide range of high-quality medications, healthcare supplies, and personalized care. Our team of dedicated professionals is here to assist you, whether it's answering your questions, filling your prescriptions accurately, or providing guidance on the proper use of medications.

As we navigate the ever-evolving healthcare landscape, we remain committed to staying at the forefront of advancements and innovations in the industry. We invest in ongoing training and education for our staff to ensure that we deliver the most up-to-date and reliable healthcare solutions to you.

Community is at the heart of everything we do. We actively engage in initiatives that promote health education, disease prevention, and community well-being. Through our collaborations and outreach programs, we aim to make a positive impact on the lives of individuals and contribute to the overall health of our communities.

Thank you once again for choosing Mount Kibo Pharmacy 2012 Company limited

Adella Assey

Managing Director





About Us

Mount Kibo Pharmacy 2012 Company is a reputable private company situated in Moshi, Kilimanjaro Region, Tanzania. We specialize in providing a wide range of high-quality pharmaceutical products to meet the healthcare needs of our valued customers.

Since our establishment in 2003, we have been committed to delivering exceptional pharmaceutical services and products, promoting wellness, and ensuring the well-being of the communities we serve. Our dedication to professionalism, reliability, and customer satisfaction has earned us a trusted reputation in the industry.

With our convenient locations, our branches can be found at Kawawa / Benbela Street (Opposite Mawenzi Regional Referral Hospital) and in Mwanga township, we are at Relichini and Kichangare streets. We are also located at Kipata / Congo Streets in Kariakoo, Dar Es Salaam. We aim to cater to the needs of our customers with easy access to essential medicines and healthcare products. Our customers can order through our Official Phone numbers or online through email and we can deliver to your doorstep. Our well-stocked pharmacies offer a comprehensive selection of prescription and over-the-counter medications, ensuring that our customers have access to the treatments they require.

At Mount Kibo Pharmacy, we understand the importance of accuracy, safety, and quality in the pharmaceutical field. Our team consists of qualified pharmaceutical personnel who are dedicated to providing personalized assistance and guidance. We prioritize the well-being and health of our customers, ensuring that they receive the highest standard of care and support.

We continually strive to stay up-to-date with the latest advancements in the

pharmaceutical industry, allowing us to offer innovative products and services that align with evolving healthcare needs. Our commitment to excellence extends to our relationships with trusted suppliers, ensuring that we source our products from reputable manufacturers.

Vision & Mission

■ Vision

To be the most trusted pharmaceutical company in Tanzania, recognized for quality reliability and our commitment to community health.

■ Mission

Ensure community receives quality and reliable health services timely and at affordable price, through dedicated pharmaceutical expertise and a robust distribution network.

■ Core Values

- Customer-focus
- Innovation
- Efficiency
- Integrity
- Team-work Accountability

■ Our principles

- ◆ Quality: We are committed to maintaining the highest standards of quality in all aspects of our operations.
- ◆ Customer Care: Our customers are at the heart of everything we do. We strive to deliver exceptional customer service, offering personalized care, accurate information, and guidance on the proper use of medications. We aim to build lasting relationships based on trust, respect, and integrity.
- ◆ Accessibility: We believe that everyone should have easy access to essential healthcare products. We work to ensure that our branches are conveniently located and well-stocked, providing a wide range of affordable pharmaceutical products.



Our Services



At Mount Kibo Pharmacy, we are committed to providing exceptional services that prioritize your health, well-being, and convenience. Our knowledgeable and friendly staff are dedicated to delivering the highest standard of care, ensuring that you have a positive and satisfying experience with us.

- ◆ **Pharmaceutical Services**

We are experts in Procurement and supply chain management of pharmaceutical products, hospital equipment including Specialized hospital furniture, beddings, mattresses, Orthopedic and surgical appliances, PPEs, Disinfectants, Laboratory reagents, vaccines, food supplements, herbal products and other medical consumables

- ◆ **Other professional, scientific and technical activities**

In collaboration with other health care service providers, we provide technical assistance to Projects and Programs, Professional advice, participating in research, Conducting Continuing Medicine Education to medical and pharmaceutical professionals. We also arrange tailor made after sales service and maintenance services to our customers.

- ◆ **Health Education**

We believe in empowering our customers with knowledge and information. Through health education initiatives, in collaboration with other stakeholders we provide resources, materials, and guidance on various health topics, promoting preventive care and empowering individuals to make informed decisions about their well-being



Our Distribution Networks

At Mount Kibo Pharmacy, we have established a robust and efficient distribution network to ensure timely and reliable supply of pharmaceutical products to our customers. We understand the importance of a well-organized distribution system in meeting the healthcare needs of our communities.

With meticulous planning and streamlined processes, we optimize inventory management and stock replenishment, ensuring that our pharmacies are well-stocked at all times. This allows us to meet the demands of our customers promptly and efficiently.

We also prioritize the maintenance and proper storage conditions throughout the distribution process. Adhering to strict quality control measures, we ensure that medications are stored in appropriate environments, maintaining their integrity and efficacy.

Our distribution network extends beyond our physical branches to health facilities country-wide. We offer convenient delivery services to reach customers who may face mobility challenges or prefer the convenience of doorstep delivery. This allows us to make our products easily accessible to a wider customer base, ensuring that healthcare is within reach for everyone.

Covering over 340 health facilities including:

- ◆ Ministry of Health (MOH)
- ◆ National Referral Hospitals
- ◆ Zonal Referral Hospitals
- ◆ Regional Referral Hospitals
- ◆ Faith-based Mission Health Facilities
- ◆ District Health Facilities
- ◆ Global and IMF-funded Hospitals



Our Contact:

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 Head Office- 7:00AM to 12:00PM
Branches - 7:00AM to 10:00PM
Including Sundays and all Public
Holidays

 www.mountkibopharmacy.co.tz

 **Main Office**
Mount Kibo Pharmacy Kariakoo
Dar-es-salaam
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Branches

Mount Kibo Pharmacy Mawenzi Branch
Street: Kawawa / Benbella
Opposite Mawenzi RRH
Phone number: +255 (0) 27 51462

Mount Kibo Pharmacy Mbuyuni Branch
Street: Near Mbuyuni Local Market
Fasting CRDB Mbuyuni Branch
Phone number +255655482727

Mount Kibo pharmacy Kichangare Branch
Street: Kichangare
KKKT BUILDING
Phone number +255 (0)677445565